

GNRC Hospitals cordially invites you to

1st Northeast Quality CONCLAVE



7th February
2026



NEDFi Convention
Centre, Guwahati



8:30AM to
5:00PM



E-mail : nequalitycon@gnrchospitals.com | Ph : 7002068185

ABOUT THE QUALITY CONCLAVE:

GNRC Hospitals, in collaboration with Consortium of Accredited Healthcare Organizations (CAHO) and Association of Healthcare Providers- India (AHPI) NE-1, is organizing the 1st North East Quality Conclave 2026 with the objective of promoting the global best practices and dissemination of knowledge, healthcare quality and patient safety.

The Quality Conclave 2026 will bring together hospital leaders, clinicians, quality professionals, and healthcare solution providers on a common platform to exchange insights, showcase innovations, address challenges in balancing cost and quality, and collectively drive excellence in healthcare delivery.

OBJECTIVE OF THE QUALITY CONCLAVE:

1. To introduce and establish a common platform that facilitates the enhancement of quality of care through the adoption of patient safety standards across healthcare facilities.
2. To promote high-quality patient care by strengthening collaboration and sharing best practices among healthcare organizations.
3. To learn from and implement global best practices through innovation and continuous quality improvement initiatives.

We look forward to your active participation and continued association as we work together towards achieving excellence in quality care and patient safety across the region.

ABOUT CONSORTIUM OF ACCREDITED HEALTHCARE ORGANIZATIONS (CAHO)

CAHO is a not-for-profit organization committed to advancing quality and patient safety in Indian healthcare through focused training programmes, workshops, and events.

It believes accreditation is the starting point of a continuous quality journey and works to embed a culture of safety at the grassroots level. As a collective of healthcare institutions, diagnostic centers, and professionals, CAHO collaborates with stakeholders to drive sustained quality improvement beyond accreditation.

ABOUT ASSOCIATION OF HEALTHCARE PROVIDERS-INDIA (AHPI)

The Association of Healthcare Providers (India) is a not-for-profit organization registered under the Indian Society Registration Act, 1860, representing a large network of healthcare providers across India.

AHPI envisions a healthy India by strengthening healthcare at the grassroots level and collaborates with key stakeholders to promote universal access to essential health services. It supports its members through advocacy, policy reforms, infrastructure development, and by addressing regulatory and healthcare delivery challenges to ensure equitable healthcare for all.

Agenda

SL NO.	TIME	SESSION	SPEAKER / MODERATOR
1	8:30am - 9:30am	Registration , Networking Tea & App Download for Quiz	--
2	9:30am - 9:45am	Welcome Address	Dr. Nomal Chandra Borah Founder & Chairman, GNRC Group of Hospitals
3	9:45am - 9:50am	Lighting of the Lamp with Saraswati Vandana	--
4	9:50am - 10:15am	Felicitation of the Torch-bearer of Quality in Healthcare in North East India	Dr. Narendra Nath Dutta Dr. Harsha Bhattacharjee Dr. Nomal Chandra Borah Dr. Kh Palin Prof. Dr. Subhash Khanna Acceptance speech (5 minutes each)
5	10:15am - 10:55am	Keynote Address: Healthcare Quality 360° – The Future is Now	Speaker Dr. Lallu Joseph Quality Manager & Associate General Superintendent, Christian Medical College, Vellore Secretary General, CAHO
6	10:55am - 11:25am	Felicitation of Distinguished Guest Acceptance speech (each 5 minutes) Recognition of organizations contributing to Universal Health, Health Education and Governance	Mission Director National Health Mission (NHM), Assam Prof. Dr. Ashok Kr. Puranik Executive Director, Assam Dr. A. C. Baishya Principal cum Chief Superintendent GMCH Dr. Ramen Talukdar Principal cum Chief Superintendent, FAAMC Dr. Umesh Phangcho, Director of Health Services, Assam
7	11:25am - 12:10pm	Session 1: Redefining Quality in the Age of Digital Hospitals Speaker's address: 30 minutes Interaction with Panel members @ 2 minutes each Chairperson's remarks: 7 minutes	Speaker: Col (Retd) Dr. Rakesh Verma Founder & CEO of AeonMed Health & Hospitals Chairperson: Dr. Navanil Barua Director, Neurosurgery, GNRC Hospitals, Dispur Panel members: Dr. Udayan Baruah Medical Superintendent, down town hospital Dr. Bijoya Goswami Chairperson cum Managing Director, Arya Hospital Dr. Ranju Rani Das, Principal, AINE
8	12:10pm - 12:55pm	Session 2: Balancing Cost & Quality: The Quality-Cost Equation in Modern Healthcare Speaker's address: 30 minutes Interaction with Panel members @ 2 minutes each Chairperson's remarks: 7 minutes	Speaker: Dr. Devanand Kolothodi, Co-Founder & Executive Director - Nextenti Chairperson: Dr. (Prof.) Bhabani P. Chakravarty Medical Director, Health City Hospital Panel members: Dr. Prasenjit Deka, GNRC Hospitals Dr. Bhaben Choudhury, Managing Director, Sanjeevani Hospital Mr. Ashish Sharma, CEO, NEMCARE Hospital Ms. Pallavi Dutta, Quality Lead, Apollo Hospitals, Guwahati
12:55 PM - 1:25 PM LUNCH BREAK			

Agenda

SL NO.	TIME	SESSION	SPEAKER / MODERATOR
9	1:25pm - 2:10pm	<p>Session 3: Experience is the New Outcome: Redefining Quality through Patient Voices</p> <p>Speaker's address: 30 minutes Interaction with Panel members @ 2 minutes each Chairperson's remarks: 7 minutes</p>	<p>Speaker: Dr Sunil Khetarpal, Association of Healthcare Providers (India)</p> <p>Chairperson: Dr Rajnish Duara Director, CTVS, GNRC Hospitals, Dispur</p> <p>Panel members:</p> <p>Dr. Vandana Sinha, HOD, Critical Care, Peerless Hospital</p> <p>Dr. Kyntiewlang Sanmiet, Quality Manager, Bethany Hospital</p> <p>Dr. Adahru Moses, HOD, Dept of Anaesthesiology, CIHRS, Dimapur</p> <p>Dr. Bamin Tada, Former Medical Secretary, CBC NEI</p>
10	2:10pm - 02:45pm	<p>Session 4: Battle of Beliefs: Quality and Accreditation: A 3-Day Audit or a Continuous Journey?</p> <p>Speaker's address: @ 7 minutes each x 4 = 28 minutes</p> <p>Moderator's comment and Interactive session: 7 minutes</p>	<p>Speakers:</p> <p><u>For: A 3-day audit</u></p> <p>Dr. J.P. Sarma, Director, Medical Services Marwari Hospitals</p> <p>Dr. Ram Kumar Goyal, Senior Consultant, Neurosurgery, GNRC Hospitals</p> <p><u>Against: A 3-day audit</u></p> <p>Dr. Atanu Borthakur, Director, Medical Services, Health City Hospital</p> <p>Prof (Dr.) Ummona Borgohain Saikia Prof cum Principal, College of Nursing, AIIMS, Guwahati</p> <p>Moderator: Dr. Jeet Patwari Managing Partner, PINNACLE Healthcare Consultants</p>
11	02:45pm - 3:15pm	Quiz Competition	Rapid Fire Quiz (Quiz Master- Mr. Sanjeeb Kakati)
12	03:15pm - 03:50pm	Presentations on Quality Improvement Project (Best of Three)	1 st Presentation 10 min + QA - 03:00 min 2 nd Presentation 10 min + QA - 03:00 min 3 rd Presentation 10 min + QA - 03:00 min <p>Chairperson: Prof Dr. Arati Deka Academic Head, Rainbow Pratiksha Hospital Chairperson's remarks (5 minutes) Prize handover</p>
13	03:50pm - 4:00pm	Prize Distribution of Poster & Quiz Competition.	--
14	4:00pm Onwards	Closing Sattriya Dance	--
		Vote of Thanks	--
		National Anthem	--



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SESSIONS & SPEAKERS



KEYNOTE ADDRESS:

Topic: Healthcare Quality 360° – The Future is Now

Speaker: **Dr. Lallu Joseph**

Quality Manager & Associate General Superintendent,
Christian Medical College, Vellore, Secretary General, CAHO



SESSION 1:

Topic: Redefining Quality in the Age of Digital Hospitals

Speaker: **Col (Retd) Dr. Rakesh Verma**

Founder & CEO of AeonMed Health & Hospitals, New Delhi

SESSIONS & SPEAKERS



SESSION 2:

Topic: Balancing Cost & Quality: The Quality-Cost Equation in Modern Healthcare

Speaker: Dr. Devanand Kolothodi

Executive Director, Nextenti, Former Regional CEO Aster Hospitals, Adjunct Faculty, ASCI, Board Member, University of Hyderabad, Chairperson, CAHO Telangana



SESSION 3:

Topic: Experience is the New Outcome: Redefining Quality through Patient Voices

Speaker: Dr. Sunil Khetarpal

Director, Association of Healthcare Providers (India)

1st NORTH-EAST Quality CONCLAVE

Organising Committee

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GNRC Group of Hospitals

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Group Director
GNRC Group of Hospitals

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